WHAT IS SHLDP?

The Student Hospitality Leadership Development Program (SHLDP) helps current UCLA Housing & Hospitality Services (H&HS) student employees increase their knowledge of all the various functions of the H&HS Division, with a strong focus on hospitality. The goal is for students to feel more engaged with H&HS, as well as to make students aware of potential hospitality careers at UCLA and beyond.

It is strongly recommended that you have at least 3 months of experience in your current position, but exceptions may be made for outstanding students with less experience.

When the Program begins, you will attend information sessions with customer service-focused departments within H&HS to help increase your knowledge of that department. In the following weeks, you will have the chance to "job shadow" and experience daily operations within various departments.

You will also be assigned a career staff mentor to assist you with the Program and answer any questions you may have about H&HS, the hospitality industry, or your career development.

TIME COMMITMENT

Time spent in the Program will be paid, and will be a part of your existing work schedule. The approximate time commitment will be 2 to 3 hours per week.

1 to 2 hours per week will be spent in an information session or job shadowing in a particular department. During some weeks, you will spend an hour meeting with your assigned mentor.

Information sessions are scheduled based on the class schedules of the group selected to participate in SHLDP, and are typically in the evenings. Job shadowing sessions will be scheduled on an individual basis.

PROGRAM SCHEDULE

Fall Quarter will consist of the application process, interviews, and one information session.

Winter and Spring Quarters will consist of information sessions and job shadowing for various H&HS departments, as well as a panel discussion on the hospitality industry.

BENEFITS

You’ll be exposed to all the different areas of H&HS, and will gain knowledge about how each department works.

You’ll learn more about the hospitality industry as a whole.

You’ll have a full-time staff mentor to help guide and provide you with additional support, including assisting you with your career development.