WHAT IS SHLDP?

The Student Hospitality Leadership Development Program (SHLDP) helps current UCLA Housing & Hospitality Services (H&HS) student employees increase their knowledge of all the various functions of the H&HS Division, with a strong focus on hospitality. The goal is for students to feel more engaged with H&HS, as well as to make students aware of potential hospitality careers at UCLA and beyond.

It is strongly recommended that you have at least 3 months of experience in your current position, but exceptions may be made for outstanding students with less experience.

When the Program begins, you will attend information sessions with customer service-focused departments within H&HS to help increase your knowledge of that department. In the following weeks, you will have the chance to “job shadow” and experience daily operations within various departments.

You will also be assigned a career staff mentor to assist you with the Program and answer any questions you may have about H&HS, the hospitality industry, or your career development.

PROGRAM SCHEDULE

November-December 2019:
- Candidate selections and Kickoff event

January-February 2020:
- Four 3-hour group workshops to be held on Friday afternoons

March-May 2020:
- Individual Mentoring and Job Shadowing sessions to be scheduled on an individual basis
- Panel discussion on the Hospitality Industry

TIME COMMITMENT

Time spent in the program will be paid, and will be a part of your existing work schedule. The approximate time commitment is 1-3 hours per week, with majority of time spent in workshops during first half of Winter Quarter.

BENEFITS

You’ll be exposed to all the different areas of H&HS, and will gain knowledge about how each department works.

You’ll learn more about the hospitality industry as a whole.

You’ll have a full-time staff mentor to help guide and provide you with additional support, including assisting you with your career development.